Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center 201 S Jackson St Monday-Friday 8:30 am - 4:30 pm

Transit Tunnel Westlake Station Last four / first four business days each month 8:30 am - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area	206-553-3000
Toll Free	
Hearing impaired	TTY Relay: 71
Metro Online / Online Trip	·

Hearing Impaired	. TTY Relay: 1-800-833-6388
Carpool/Vanpool	206-625-4500
	www.kingcounty.gov/metro

Community Transit...... 1-800-562-1375 Pierce Transit 1-800-562-8109

Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing lightcolored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

	1 Zone	2 Zone
Adults (19 and older), Off Peak	\$2.50	\$2.50
Adults (19 and older), Peak	\$2.75	\$3.25
ORCA LIFT Fare,* all times	\$1.50	\$1.50
Youth (6-18 yrs), all times	\$1.50	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

^{*}Income Qualified

Cuánto pagar

	Zona 1	Zona 2
Adultos (19 años y mayor) fuera de hora pico	\$2.50	\$2.50
Adultos (19 años y mayor) en hora p	ico \$2.75	\$3.25
Tarifa ORCA LIFT,* a toda hora	\$1.50	\$1.50
Jóvenes (6-18 años), a toda hora	\$1.50	\$1.50
Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados), a toda hora.	s \$1.00	\$1.00
Niños (hasta los 5 años), Pa toda hora, una pe	Pueden viajar hasta o rsona que paque la	cuatro con tarifa de adulto.

^{*}Ingresos que reúnan los requisitos

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather. emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner



This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

113

Shorewood, White Center, Olson Place/ Myers Way P&R, **Federal Center South, Downtown Seattle**

March 11, 2017 thru September 22, 2017 11 de marzo de 2017 a través de 22 de septiembre de 2017









Intérpretes የቃል አስተርጊሚ Переводчик ਇੰਟਰਪਰੈਟਰ Перекладач 翻譯員 Turjubaan 통역사 Thông Dịch Viên

To CHODEWOOD -

Shorewood Center Park & Ride South Downtown Seattle						
26th Ave SW & SW 116th St	15th Ave SW & SW Roxbury St	Olson PI SW & Myers Way S	E Marginal Way S & S Hudson St	1st Ave & University St	2nd Ave & Pike St	2nd Ave & Marion St
5:54 6:27 7:04	5:59 6:34 7:11	6:04 6:39 7:17		6:21‡ 6:57‡ 7:40‡	6:25‡ 7:02‡ 7:45‡	6:27‡ 7:04‡ 7:48‡
7:39 8:12 4:52	7:46 8:19 4:58	7:51 8:24 —	7:59‡ { 8:32‡	8:14‡ 8:47‡ —	8:19‡ 8:52‡ —	8:22‡ 8:56‡
5:22	5:27	_	–	_	_	_
						N011311

Dov	vntown S		Federal Ctr South	Olson-Myers Park & Ride		Shorewood
2nd Ave	2nd Ave	2nd Ave	E Marginal Way	Olson PI SW	15th Ave SW	26th Ave SW
&	&	&	S &	&	&	&
Bell St	Pike St	Marion St	S Hudson St	Myers Way S	SW Roxbury St	SW 116th St
4:02	4:07	4:11‡	4:24‡	4:30‡	4:38‡	원 4:46‡
4:33	4:38	4:43‡	4:55‡	5:01‡	5:09‡	이 5:17‡
5:06	5:11	5:17‡	5:28‡	5:35‡	5:43‡	및 5:51‡
5:37	5:42	5:46‡	5:57‡	6:04‡	6:12‡	£ 6:20‡

AM - Lighter Type PM - Darker Type

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply.

Timetable Symbol/ Símbolo del programa

‡ - Estimated time. *Tiempo estimado.*

Holiday Information/ Información sobre feriados

There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriados:

Memorial Day May 29 Día de Conmemoración el 29 de mayo Independence Day July 4 Día de la independencia el 4 de julio Labor Day Sept. 4 Día del trabajo el 4 de septiembre

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

Need more information or assistance?

- · Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
 - 6 am 8 pm for trip planning assistance
 - 8 am 5 pm for ORCA assistance and customer comments

Snow/Emergency Service Servicio de emergencia/nieve

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y registrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.

Metro Customer Service 206-553-3000

This paper uses minimum 30% post-consumer fibers; acid and chlorine free. Inks: Environmentally sensitive vegetable-based